

## Summary

**The theme of the final qualifying work:**“Features of the development of psychological competence of employees official activity”.

**Author:** Ivanenko Inna Igorevna.

**Supervisor:** Candidate of Psychological Sciences, Associate Professor of the Department of Personality Psychology and Professional Activities Zvereva Rimma Gennadevna.

**The supervising organization:** The branch of the North-Caucasian federal state institution of the Center for Emergency Psychological Assistance of the Ministry of Emergency Situations of Russia.

**Relevance of the research:** The relevance of the study of the development of psychological competence of employees official activities is determined by the specifics of the professional activities of law enforcement agencies.

Since the sphere of official activity belongs to the category of “human-human” professions and is characterized by the intense specifics of activities, including stressful and extreme situations, it is important for employees to have psychological knowledge about effective interpersonal interaction, how to cope with stress, be able to constructively resolve conflicts, have skills in stress resistance and self-regulation, communication skills, possess empathy and reflection in order to maintain the psychological well-being of the individual.

The psychological competence of employees official activities has a positive effect on its functioning in society and in many respects affects professional success.

**The aim of the research:**to study of the determinants of the development of psychological competence of employees official activity.

**Objectives of the research:**

1. To analyze the scientific literature on the problem of the development of psychological competence in the works of domestic and foreign authors.
2. To identify the main determinants of psychological competence of employees official activity.

3. At the experimental level, study the characteristics of the psychological competence of employees official activity.

4. To create psychological training for the development of psychological competence of employees official activity.

**The results of the study:**

A theoretical analysis of the study of the problem of psychological competence among employees of official activities made it possible to clarify the concept of “psychological competence”, which includes a combination of knowledge, skills and professional qualities that allow individuals to effectively manage their behavior and constructively solve professional problems, which is a determining condition for successful professional activity.

The structure of the psychological competence of employees official activity was determined, which includes three main components: theoretical - the presence of psychological knowledge; practical - the ability to put existing knowledge into practice; personality - individual psychological characteristics of personality. The determinants of the psychological competence of employees official activity include: cognitive, communicative, emotional, conflict and extreme competence.

Based on the study, a psychological training was developed on the development of psychological competence of employees official activity, the program includes of 10 lessons.

**Recommendations:** the results of studying the determinants the development of psychological competence of employees official activities can be used in the practical activities of staff psychologists of the Ministry of Emergencies of Russia and psychologists other law enforcement agencies to organize professional psychological training of employees, as well as for psychological support for the formation of professionally important personality traits of employees of extreme professions.