

SUMMARY

Subject matter of the dissertation: Improving the quality management system in industry (example of Monolit-JUG, LLC)

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Customer organization: LLC “Monolit-JUG, LLC”

Topicality of the research. The purpose of quality management is to harmonize the economic interests of the producer and the consumer. The economic interest of the producer is in maximizing profits, and the economic interest of the consumer is in minimizing the costs of purchasing the product. Creation a full-fledged quality management system is expensive. The financial resources of small business are limited, so investments go to the production process, not to create a quality management system. Developing the methodology for creating a quality management system in small business is an important task of research.

Objective: The purpose of the work is to substantiate the relationship between production and management control methods within the small business quality management system.

Tasks: The tasks are to disclose the methodological aspects of creating a small business quality management system in the manufacturing sector and substantiate recommendations for improving it.

Object of research: LLC “Monolit-JUG, LLC”

Theoretical significance of research is to expand scientific understanding of the characteristics of small business management in the manufacturing sector in an unfavorable environment.

Practical significance of research lies in the possibility of using the developed proposals a full-fledged quality management system for a small business operating in the real production sector

Results of the research: In the developing economic crisis, increasing the efficiency of small business economic activity can be ensured by the formation of a full-fledged quality management system that combines technological and management components.

Recommendation: The administration of “Monolit - JUG, LLC” is recommended to implement the proposed project of creating a quality management system in order to overcome the trend of falling profitability and generating the amount of profit sufficient to finance production investments.