

ABSTRACT

Subject of the graduation qualification paper: Environmental technologies in the hotel's organization of the commercial service (evidence from LLC «Mashuk Aqua-Therm»).

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Significance of the issues addressed in the research:

Goal of the research is to study environmental technologies in the hotel's organization of the commercial service and develop a programme for the introduction of environmental technologies in the system of cleaning the sanatorium-resort complex «Mashuk Aqua-Therm».

Tasks:

1. To study the concept of «Environmental technologies» and its components in the hospitality industry;
2. To analyse eco-hotels as actively developing branch of the hospitality industry;
3. To study the economic service of the hotel as the hotel element of the eco-management;
4. To give a general characterization of the sanatorium-resort company « Mashuk Aqua-Therm»;
5. To analyse the use of environmental technologies in the organization and cleaning works technology in the room stock of «Mashuk Aqua-Therm»;
6. To develop a programme for the implementation of environmental technologies in the system of cleaning the sanatorium-resort complex «Mashuk Aqua-Therm».

Theoretical importance of the research lies in the analysis and synthesis of diverse information on the issue of environmental technologies in the organization of economic service of the hotel and the possibility of its use in further theoretical research.

Practical value of the research lies in the possibility of using the author's project in practical activities of the hotel enterprise.

Results of the research: The programme for the implementation of environmental technologies in the system of cleaning the sanatorium-resort complex «Mashuk Aqua-Therm» was developed in the study.

Recommendations: The developed programme for the implementation of environmental technologies in the cleaning system can be used to organize the activities of the sanatorium's economic service.